



Ghost Outlet
259 Brookhaven Trail
Pingree Grove, IL 60140
info@[GhostOutletStore@gmail](mailto:GhostOutletStore@gmail.com)

RMA FORM - PLEASE FILL OUT

Our Return Policy:

- Parts being returned must match original sales order.
- Parts must be within warranty period. (See product instructions & FAQs & POLICIES on website).
- Parts that are deemed defective due to customer misapplication will be returned as is.
- Parts must be returned in adequate condition in proper packaging and shipping material (must adhere to ESD safety precautions, if applicable). Failure to do so will result in product returned to sender.
- Ghost Outlet reserves the right to return product which is deemed customer damaged or no fault found from the RMA.
- Note: Unit/Parts must be returned within 30 days of the RMA number being generated or the RMA will be cancelled. Your RMA number is your original Invoice number.
- Upon receipt of product we will run diagnostics or ship to manufacturers engineer to test.
- If your product is defective and we have product in stock we will send you a brand new replacement ASAP and ship to you at no cost.
- Include entire packaging during the return with this form filled out and completed.
- Please read on our website FAQs & POLICIES for more information.
- This form is available on the website under FAQs & POLICIES.

RMA/ Invoice Number (USE YOUR ORDER NUMBER) : _____

Customer Name: _____

Address: _____

City/State/Zip: _____

Email address: _____

Phone: _____

Product Returned: _____

Reason (please be specific): _____

Ship product & RMA form USPS to:

Ghost Outlet
RMA# (invoice number)
259 Brookhaven Trail
Pingree Grove, IL 60140